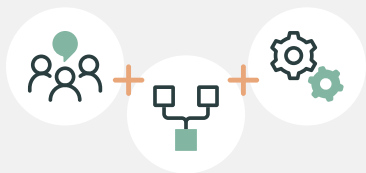


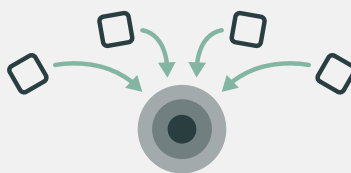
# Make the most of AIOps. With ServiceNow.



Keep remote employees productive, eliminate outages, and do more with a reduced staff. Start a smarter way to workflow.

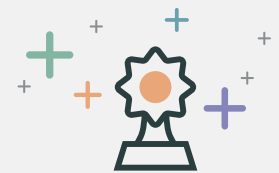


When your teams are connected remotely, your customers are accessing your services 7x24, and you're doing all of this with fewer resources, you'll need ServiceNow ITOM.



Because now you'll have a smarter way to workflow with:


- **Enterprise-wide visibility** on premises and in the cloud
- **Eliminate outages** and significantly reduced MTTR with **AIOps**
- A single **platform**



Which makes it:

- Faster to **solve problems across your remote organization** with fewer resources
- Easier to keep your digital services running in near real-time


## So, when it comes to AIOps, here's what you'll be able to do:



### Improve visibility


**Gain insight across operations**

- Gain complete visibility into on-premises and cloud resources
- Generate actionable insight to cut costs



**"ServiceNow is a powerhouse of visibility that we have simply never had before in our IT operation."**

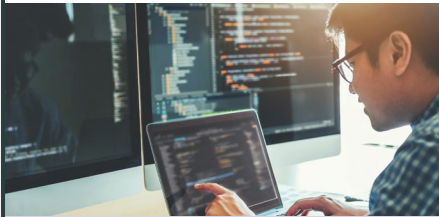
Philip Taphouse  
Command Centre and ServiceNow Programme Manager,  
Thames Water



### Eliminate outages with AIOps


**Proactively keep your services running**

- Automatically pinpoint issues
- Identify root cause
- Automatically remediate the issue before your users know what happened



**"The platform is managing more than one million incidents a year and the digital workflows have dramatically improved operational efficiency."**


Marc Desmots, IT Architect,  
Orange Business Services



### Increase employee productivity with automated workflows

**Speed business processes**

- Create digital workflow
- Remediate issues faster
- Fix outages



**"Digital workflows have saved my team about 95% of their time, which was previously spent on huge volumes of manual processes."**

Ariel Gritti Tartac,  
Service and Operations Manager, Globalia

